

# Alabama Interactive's Privacy Statement

[Alabama Interactive](#) has in place a Privacy Policy, which outlines access to and the display of citizen information. [Alabama Interactive](#) will not sell or distribute user information, including any information that is obtained on behalf of the Home Builders Licensure Board for application processing.

We collect and store only the following information about your visit:

- The name of the domain from which you access the Internet;
- The date and time you access our site or online application;
- The Internet address of the Web site from which you linked directly to our site.

We use the information we collect to measure the number of visitors to the different sections of our site and to help us make our site more useful to visitors.

We want to be very clear: will not obtain personally identifying information about you when you visit our site unless you choose to provide such information to us, as in an email address. We use your email address to respond to your inquiries, to address issues you identify, to further improve our Web site, or to forward email to another agency for appropriate action.

# Alabama Interactive's Security Statement

Sensitive information used in financial transactions, such as social security numbers, banking information, and personal data is confidential. [Alabama Interactive](#) is committed to ensuring our partners' and citizens' confidentiality through the use of state-of-the-art information security and the adoption of appropriate privacy policies and procedures:

- Each online transaction occurs in a password protected, secured environment.
- All information is exchanged via Secure Socket Layer (SSL) 128-bit encryption.
- All information requests must pass through multiple hardware and software security firewalls.
- Communication with the State of Alabama's database is encrypted over the network via Virtual Private Network (VPN).
- Alabama Interactive maintains an online privacy log that tracks every record request when accessing billable or subscriber services.
- [Alabama Interactive](#) periodically audits users' access to records when accessing billable or subscriber services.

All online transactions conducted by [Alabama Interactive](#) utilize 128-bit encryption, the strongest available today. Encryption translates your personal data, like credit card numbers, into something like a secret code as it is transmitted over the Web.

You will know your information is secure when the letters at the beginning of the Web site address change to "https" and a tiny locked padlock or key appears at the bottom of the Internet browser screen. Don't send your credit card number or other sensitive information by email since it is not usually secure. Use the secure, online application instead.

## **Credit Cards**

[Alabama Interactive](#) accepts Visa or MasterCard for online payments.

## **Technical Support**

[Alabama Interactive](#) Technical Support can be reached during normal business hours, Monday through Friday by calling, (334) 261-1990 or 1-866-353-EGOV.